

No. F.9 (10)-DF/2009-10 (P)/ 3518  
**Government of Tripura**  
**Food, Civil, supplies & Consumer Affairs Department**  
Agartala, Tripura  
[Email: dfcstripura@gmail.com / Tel: (0381) 2323780]

Dated, Agartala, P.N. Complex, the 7<sup>th</sup> April, 2018

To,

1. **The Sub Divisional Magistrate, Bishalgarh.**
2. **The Sub Divisional Magistrate, Jirania.**

**Subject:** Implementation of FPS Automation project by introducing Aadhar Authenticated PDS Sales Transaction at FPS level through ePOS devices.

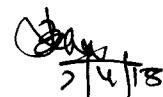
Sir,

In compliance with the provisions of the NFS Act, 2013 and pursuant to the directives of the MoCAFPD, GoI, Food CS&CA Department has taken necessary steps for Implementation of FPS Automation project across the State. Accordingly, ePOS devices are installed at all F.P. Shops in phased manner w.e.f. November 2017 with intention for Go-Live of the project w.e.f. 1st April 2018 but over-all preparatory steps taken in the field is found not up to the desired level. This project is now the prime focus area of the Department since the State Government has included the project in the Action Plan for first 100 days. It implies that 100% implementation shall have to be achieved within the time-line set by the State Government by any means.

2. With a view to time-bound implementation, functional aspects of the project under Bishalgarh & Jirania Sub-Divisions have been reviewed today and it has been decided that Final Run of the project (Go Live) will be ensured w.e.f. 1<sup>st</sup> May 2018 along-with Sadar Sub-Division. Preparatory Status of other Sub-Divisions will also be reviewed shortly for finalising the schedule of Final Run in other Sub-Divisions.

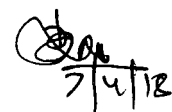
3. In view of the above, all concerned are requested to take immediate actions on the following points without any deviation.

- a) Area Inspectors (Food) shall visit all F.P. Shops within their respective jurisdictions (Jirania & Bishalgarh) by 10.04.2018 positively and instruct the FPS Dealers suitably for ensuring transactions through ePOS machines positively w.e.f. 9.4.2018 with an aim to make the entire system ready to go for Final Run w.e.f. 1st May, 2018. During this month, shortcomings noticed / recorded in respect to Aadhaar seeded RC database, ePOS functioning, connectivity status etc. are to be resolved in such a manner that the infrastructure & FPS Dealers are made ready for commencing Final Run w.e.f. 1<sup>st</sup> May, 2018. During the process, Area Inspectors shall try to resolve the issues locally with the help of TSPs and critical issues may be referred to the I.T. Section of the Directorate immediately for taking further necessary action.
- b) Digitised Ration Card data those are yet to seed with Aadhaar (either HoF or RC Members) must be seeded by 25<sup>th</sup> April 2018. Beneficiaries those who yet to enrol for Aadhaar, should also be advised to enrol for Aadhaar and submit the EID No. to the

  
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respective FPS Dealers. In this connection, FPS Dealers may be advised to help those beneficiaries for facilitating Aadhaar enrolment at nearest Enrolment Centres.

- c) Inter-Subdivision & Intra-Subdivision duplicate records of RC database were shared with the Sub-Divisions during July 2017. It has been noticed that huge number of duplicate records are still exist in the database along-with a sizable number of wrongly entered Aadhaar. Concerned Area Inspectors are instructed to identify those cases by involving TSPs and FPS Dealers and all sorts of corrections in the ePDS database of the Sub-Division shall have to be completed by 25<sup>th</sup> April, 2018 by maintaining procedures communicated earlier from time to time. Non-compliance shall invite punitive measures against the concerned SDC and Area Inspectors.
- d) ePOS devices are fitted with 3G Airtel GSM SIM and Small Antenna. BSNL / Vodafone / Idea SIMs are available with the Directorate. Area Inspectors (Food) shall assess the connectivity status at all locations and if required, GSM SIM of other Service Providers (BSNL / Vodafone etc.) and Big Outdoor Antenna to be provided to the FPS Dealer positively by 12.04.2018. Reliance Jio is not compatible with the supplied ePOS devices. However, Smartphone having Reliance Jio connection may be used as a 'Mobile Hotspot' for connecting the ePOS devices with Internet. FPS Dealers will be allowed to use their own Mobile Phone with Jio SIM (as Mobile Hotspot) for making transactions through ePOS devices and the Department will reimburse / pay the monthly rental for data usages. Concerned Area Inspectors shall compile the list of such FPS Dealers with respective Reliance Jio Mobile Nos. and communicate positively by 14.04.2018 for taking further necessary action by this Directorate.
- e) Area Inspectors including SDC / AD (Food) shall visit the FP Shops regularly and explore all possible options to make the FP Shops on-line in consultation with the I.T Section of this Directorate. In extreme cases, if establishing connectivity in any / some locations is not feasible, name of those F.P. Shops should be communicated to this Directorate by 20<sup>th</sup> April 2018 for taking alternate appropriate action. SDMs are requested not to allow any field officials to avail leave during April / May 2018, without approval of the undersigned, since the period is very critical for successful roll-out of the project.
- f) TSPs deputed at Food Section are responsible for extending technical support in respect to proper implementation of different modules of the PDS Common Application Software (CAS) including ePOS Application. Therefore, user level activities in respect to FEAST (viz. closing balance, allocation, payment receipt, D.O. generation etc.) should immediately be taken over by the ministerial staff of the Food Department by 30<sup>th</sup> April, 2018 so that the TSPs could concentrate more on technical issues. If any ministerial staff is found delegating the FEAST related work to the TSPs w.e.f. 1<sup>st</sup> May, 2018, immediate penal action is to be initiated against those defaulters. Moreover, SDMs may held-up next annual increment for non-performance of the concerned ministerial staff, since enough scope & time were given to them to live up to the expectation.
- g) FP Shops Dealers may suitably be instructed to maintain the ePOS devices and accessories properly with due care, as he/she is the custodian of the equipment's supplied by the State Government. If any negligence from the part of FPS Dealers is noticed and it is found that the Dealers are not operating the devices with ill motive,

  
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SDMs shall take stringent actions against the defaulters. Depending upon the gravity of offence actions like Show-Cause, Penalty, and Termination of Dealership may be initiated as deemed appropriate.

4. **It is most important** to mention here that as per guidelines of the GoI, any consumer can't be barred to draw their PDS entitlements due to non-enrolment of Aadhaar, non-seeding of Aadhaar in the PDS database or in case of any technical difficulties of the application / ePOS devices. In such cases, consumers shall be allowed to draw their ration and the FPS Dealers shall maintain Sales Registers properly by mentioning the name of the Consumer, RC No. and reason for non-issue of ration through ePOS.

5. Consumers who have enrolled for Aadhaar but yet to seed Aadhaar in the ration card database (ePDS database) shall be suitably advised to seed Aadhaar immediately by producing Aadhaar Number at Food Offices or through eKYC facility available in the ePOS Device.

6. SDMs are requested to monitor the progress of work personally and ePOS Dashboard (www.eपोstr.gov.in) may be analysed critically on daily basis to assess the performance of field officials. SDMs are also authorised to invoke any penalty against the non-performers and salary of the concerned AD / SDC / Inspector (Food) may be withheld till 90% of the work-target is achieved within this month.

7. Progress of the project implementation will be reviewed again by the undersigned during 3rd week of April 2018.

Yours faithfully



(Dr. D. Basu, IAS)

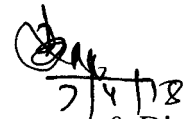
Addl. Secretary & Director  
Food CS & CA, Tripura.

Copy to:

1. All DM & Collectors of the State with a request to monitor the progress of project implementation.
2. All SDMs of the State for information & with a request to take all preparatory step for immediate roll-out of the project at respective Sub-Divisions.

**Copy for forwarded for kind information to:**

1. PS to the Hon'ble Minister, Food CS & CA, Govt of Tripura.
2. PS to the Secretary, Food CS & CA, Govt of Tripura.



Addl. Secretary & Director  
Food CS & CA, Tripura.