

Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Food & Public Distribution

Room No. 275, Krishi Bhawan, New Delhi – 110001

Dated: 07/05/ 2019

To

Principal Secretary/Secretary
Department of Food & Civil Supplies,
Government / Administration of – All States/UTs (except Andhra Pradesh, Haryana, Kerala, Tripura
and DBT UTs)

Subject: Ineffective implementation of online Supply Chain Management system – reg.

Sir/Madam,

In a recent exercise by this Department, it is observed that even after completing the automation of Supply Chain Management (SCM) long ago, its proper utilization is not happening in your State/UT. In many of the godowns/depots the system entries pertaining to the physical movement of foodgrains, i.e. receipts and issuance, are not being done in the application software as-and-when the activity takes place. However, most of the time these are recorded in registers/vouchers and are kept for data entry in to the system at a later point of time.

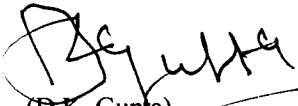
2. This practice is not only resulting in a huge backlog of data/information to be entered in the system at later stages, but this is also prone to missed data entries or creation of errors in the system as the entries are done much later. This is leading to an incorrect depiction of foodgrains accounting within the State/UT as well as at the national level. Such practices are also in desecration of the very cause and objective of the End-to-End Computerization Scheme and should be avoided/minimized as far as possible.

3. It is therefore, essential that steps may be taken to ensure that the SCM software application is utilized properly and diligent data entries are passed in the system at all steps of godown/depot operations in real-time, except valid exceptions. It shall also be ensured that all the staff members working on these systems are well-trained on the application software and the requisite IT infrastructure is also available in all godowns/depots for the effective utilization of the online supply chain management system in your State/UT.

4. It is also essential that for proper grain accounting, the closing balances of each ePoS device shall also be considered every month, in the allocation and supply chain management application, for generating online allocation orders for the subsequent month. Further, the receipt of foodgrains supplied shall be acknowledged through the ePoS device by the FPS dealers to complete the end-to-end movement of foodgrains through online supply chain management channel.

5. An action taken report in this regard may please be submitted to this Department at the earliest. In case of any technical difficulties, the State/UT may also seek handholding support from the central NIC team, with a copy to this Department.

Yours faithfully,


(D.K. Gupta)
Director (PD)

Tel: 011-23070429

Copy to:

1. Sh. Gautam Ghosh, Dy. Director General, NIC HQ, New Delhi – for necessary coordination and central technical support to all States/UTs.